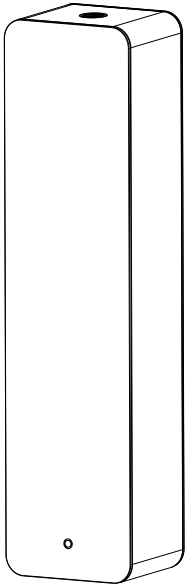
Serenity

Aroma Diffuser

User Manual



Scent marketing

Android system

IOS system

If the QR code cannot be scanned, please search for" ScentMarketing"in Google play or APP store.

BT

V2.0

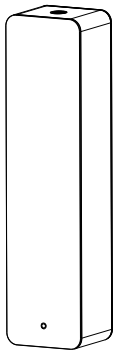
MIX

Packaging from responsible sources

FSC® C151012

FSC www.fsc.org

TECHNICAL SPECIFICATIONS



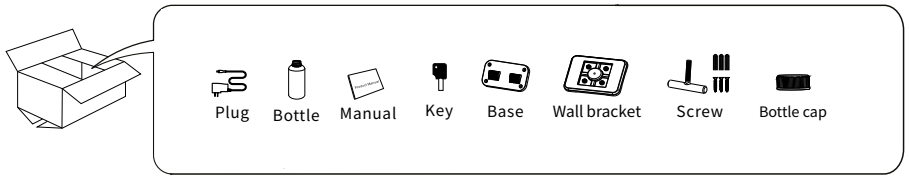
Item Category	Performance Data
Model	Serenity
Size	D 195mm x W 150mm x H 585mm
Bottle	1000ml
Input	12V - 2A
Power	11W
Coverage	900m^2 / 2700m^3 / 95000ft^3
N.W.	3.6kg
Material	Glass, Stainless Steel

UNPACKING

1.1 Remove all packing material. Recycling is recommended.
1.2 Carefully remove the diffuser from the shipping carton, using care not to drop the appliance.
1.3 Inspect carefully for any damage that may have occurred during transit. Check for any loose, missing or damaged parts. If the diffuser is damaged, promptly inform the supplier from whom you purchased it.

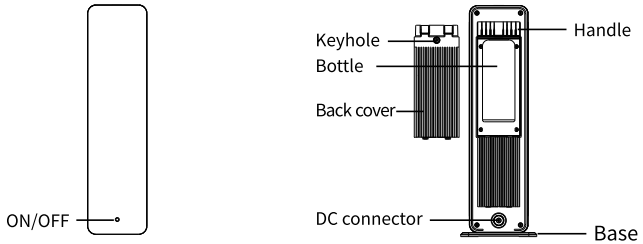
Standard items with the diffuser are shown in Fig.1.

1



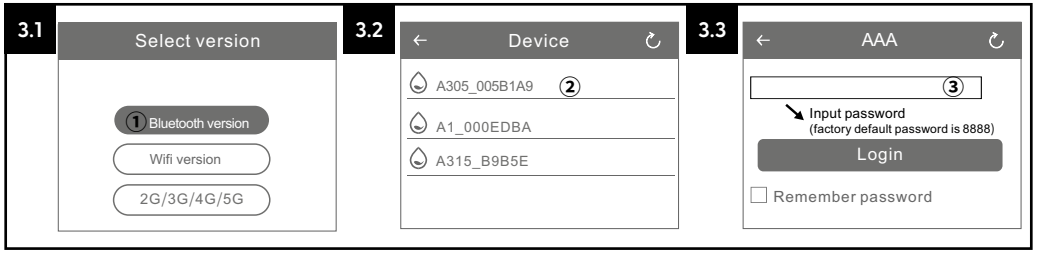
PRODUCT OVERVIEW

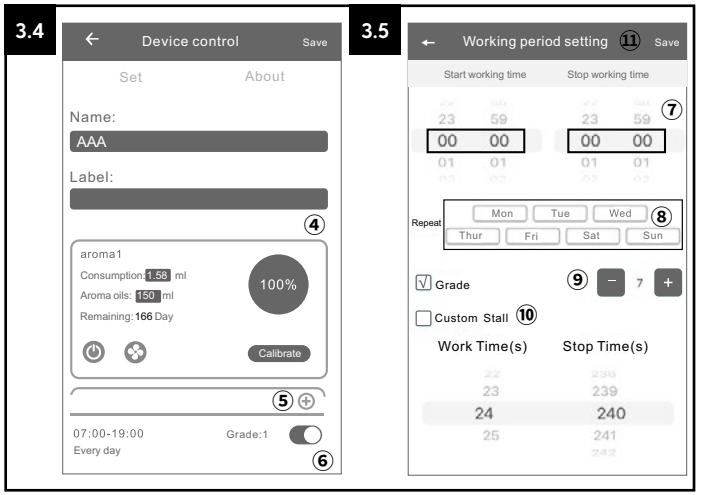
2



BLUETOOTH INSTRUCTIONS

WHERE TO GET THE APP:
Please search for “Scent Marketing” in Google play or APP store.
NOTE: Make sure that the location function of Bluetooth and mobile phone is enabled.

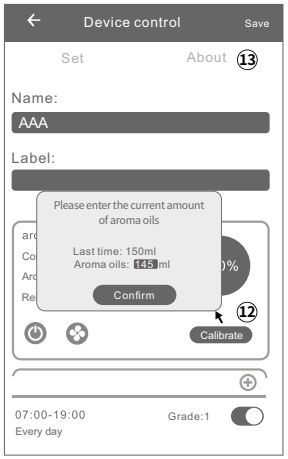




3.1 Open the Scent Marketing app and select Bluetooth.
3.2 Select your device.
3.3 Enter the default password 8888 and press Login.
3.4.1 On the Device Control page; You can change your device name and label information of your scent diffuser.
NOTE: Press the “Save” button at the top right corner of the screen after each change.

3.4.2 Schedule by pressing the “+” button. To delete a schedule, swipe left.
3.4.3 Press the toggle button to turn on/off any schedule.
3.5.1 On the “Working period setting” page, set the hours of the day you want your diffuser to run by scrolling the “Start working time” and “Stop working time”.
3.5.2 Select the days of the week you want your diffuser to run (all days are pre-selected).
3.5.3 Press “+” or “-” to increase or decrease the preset intensity grades (1-20). See chart for details.
3.6.4 Check (√) the Custom box to create a custom intensity and scroll the “Spray Time” and “Pause Time”.
3.5.5 Press the “Save” button to update the Settings.
3.6.1 Tap “Calibrate” to calibrate consumption. It is advised to calibrate after working for at least 10 days. Please measure the remaining oil of the bottle first before starting calibrating. Enter the current essential oil volume, then click “Confirm” to update the consumption and remaining days automatically.
3.6.2 Change the default password by pressing on the “About” tab, in the” Device control”.
3.7 Press the “Password “Change” to access the password change page.
3.8 Enter a new four-digit password, then click “Confirm”.
NOTE: If you forget the password, please long press the ON/OFF button for 3 seconds to restore factory setting. The factory settings password is 8888.

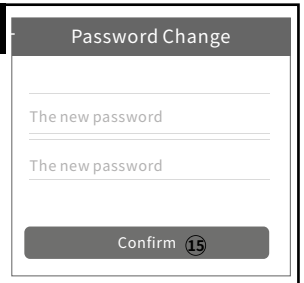
3.6



3.7

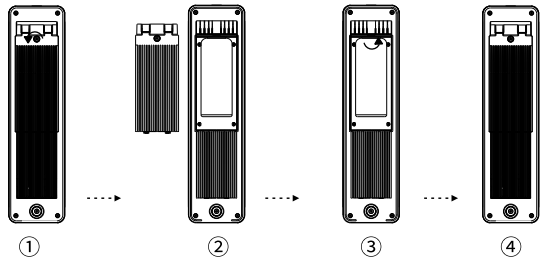


3.8



INSTALLATION STEPS

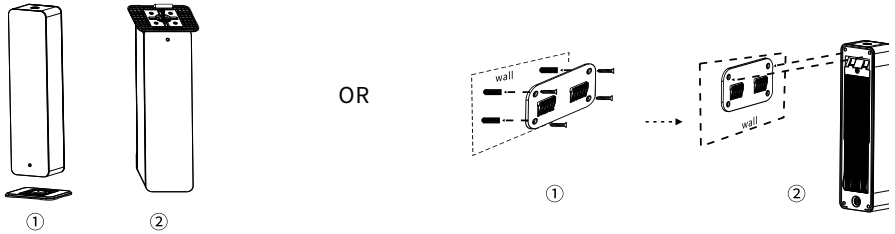
4



4.1 Open the back cover with key;
4.2 Remove the back cover and the previous bottle if applicable;
4.3 Untwist the bottle cap and insert a new bottle into the diffuser until it locks into place;
4.4 Close the back cover, and lock with a key.

INSTALLATION & WALL MOUNTING

5



FLOOR STANDING

1. Make sure the base is aligned with the 4 holes at the bottom of the machine, then fix the screws;
2. Align the base with the holes on the bottle of the machine, and secure it with screws.

WALL MOUNTING

1. Drill the 4 screws into wall;
2. Hang the machine to the screws.

CONCENTRATION AND CONSUMPTION

6

Grade	Work time(s)	Stop time(s)	Consumption(g/h)
G1	15s	300s	0.13
G2	15s	150s	0.40
G3	20s	120s	0.75
G4	20s	85s	0.95
G5	25s	80s	1.10
G6	30s	75s	1.41
G7	30s	60s	1.58
G8	30s	50s	1.84
G9	30s	40s	2.00
G10	30s	33s	2.23
G11	33s	30s	2.54
G12	40s	30s	2.87
G13	50s	30s	3.40
G14	60s	30s	3.68
G15	75s	30s	4.20
G16	80s	25s	4.24
G17	85s	20s	4.50
G18	120s	20s	4.71
G19	150s	15s	4.80
G20	300s	15s	5.00
Customize	5-500s	5-500s	—

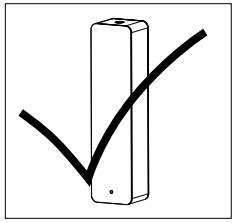
Note:
1. The data is for reference only. If customers use essential oils with different viscosities, the oil consumtion will vary.
2. For the best diffusion effect, it's recommended to use essential oils with a viscosity below 30mPa.s. The optimal working temperature is 25°C.

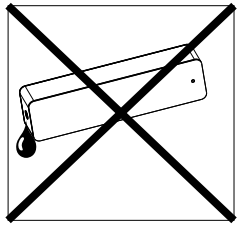
30, 60, 90 DAY SERVICE SET UP

Duration	Schedule	Start Time	Stop Time	Oil consumption
30 Day Setting	24 h / 7 Days a week	20 seconds	85 seconds	1.16 ml
	12 h / 7 Days a week	30 seconds	50 seconds	2.21 ml
	8 h / 7 Days a week	33 seconds	30 seconds	3.50 ml
	24 h / 5 Days a week	30 seconds	75 seconds	1.62 ml
	12 h / 5 Days a week	33 seconds	30 seconds	3.25 ml
	8 h / 5 Days a week	75 seconds	30 seconds	4.87 ml
60 Day Setting	24 h / 7 Days a week	15 seconds	150 seconds	0.58 ml
	12 h / 7 Days a week	20 seconds	85 seconds	1.10 ml
	8 h / 7 Days a week	30 seconds	75 seconds	1.73 ml
	24 h / 5 Days a week	20 seconds	120 seconds	0.82 ml
	12 h / 5 Days a week	30 seconds	75 seconds	1.64 ml
	8 h / 5 Days a week	30 seconds	50 seconds	2.46 ml
90 Day Setting	24 h / 7 Days a week	15 seconds	300 seconds	0.39 ml
	12 h / 7 Days a week	20 seconds	120 seconds	0.75 ml
	8 h / 7 Days a week	20 seconds	85 seconds	1.17 ml
	24 h / 5 Days a week	15 seconds	150 seconds	0.55 ml
	12 h / 5 Days a week	20 seconds	85 seconds	1.09 ml
	8 h / 5 Days a week	30 seconds	75 seconds	1.64 ml

WARNING

1. Please keep the machine vertical after installation. Tilting or lying flat can cause oil to overflow, and the circuit board may be contaminated, which could affect its efficiency.
2. You should not modify, dismantle or repair the machine arbitrarily. If any malfunction occurs, please contact the distributor immediately.
3. The machine does not work when it is not in the programmed working period, even if the atomization icon is displayed on the screen;
4. When the machine is in lock status, the button can not be operated and there will be no display on screen.





TROUBLESHOOTING

Breakdown	Solution
Does not diffuse	- Check whether the power switch is turned on. - The machine may not be in the programmed working period; - Air pump may be damaged, please replace with a new one; - Check whether the tube is loose.
Weak diffuse	- The atomizing core may be blocked, please clean with byalcohol or replace a new component; - The gasket may be damaged/loose; - The air tube may be loose.
Oil leakage	- Check whether the bottle is loose or not. - The gasket in the atomizer head may be damaged or loose.
Oil sprinkle	- The atomized head may be damaged, please replace with a new one. - Check if the machine is tilted or lay down, please keep the machine upright.
Abnormal noise	- The air pump may be loose, please retighten the pump. - The air pump may be damaged, please replace with a new one.

EQUIPMENT CLEANING

The machine needs to be cleaned when the following situations happen:

1. You're about to replace with another essential oil;
2. The atomization volume becomes weak.

Cleaning steps:

1. Find a clean bottle and fill it with industrial alcohol.
2. Add industrial alcohol into bottle to about 15%, and diffuse for 5 minutes.
3. Air the atomized head and the bottle.

WARRANTY

TWO YEAR WARRANTY. We warrant the model covered in this manual to the original user against any defects in workmanship or materials under normal use for a period of two (2) years from the date of purchase. However, this warranty excludes damages resulting from normal wear and tear, incorrect use, incorrect installation, and any consumable parts.

If any part of the product is found to be defective in material or workmanship and returned to an authorised party, we will repair or replace the defective part. Please note that in the first instance, you should contact your retailer or supplier for details on how to claim a warranty repair or replacement.

Please be advised that our warranty does not cover damages resulting from misuse, abuse, or any modifications made to the product. Additionally, any repairs or replacements made outside of our authorised service centres will void the warranty.

By purchasing and using our product, you acknowledge and accept the terms of this warranty. We reserve the right to determine the validity of any warranty claims and to amend or revoke this warranty at any time without prior notice.

PRODUCT SUITABILITY: We understand that various jurisdictions have their own codes and regulations that govern the sales, construction, installation, and/or use of products for specific purposes. While we strive to ensure that our products comply with these codes and regulations, we cannot guarantee compliance nor be held responsible for the installation or use of our products.

We strongly advise that you review the product application and all applicable national and local codes and regulations before purchasing and using our products. It is your responsibility to ensure that the product, installation, and use are in compliance with these codes and regulations.

By purchasing and using our products, you acknowledge and accept the responsibility for complying with all applicable codes and regulations. Our warranty does not cover any damages or liabilities resulting from non-compliance with these codes and regulations.